RECALL

VUSE VIBE – Original Starter Kit Recall

Return Procedures – Start date 6-4-18 - Deadline 6-22-18

Retailer Product Return Kit
- RJRV will ship one (1) Label Kit to all stores beginning the week of 5-28-18. Each Kit contains:
  - 4 labels (quantity of 2 of each label)
  - 2 DOT permits
  - 2 Packing slips
  - Instructions for label placement and DOT permit
  - Stores should utilize these labels when packing VUSE VIBE Kit product for return to WHOLESALER

Instructions on how to pack returns effective 6-4-18 – Images on next slide
Per the U.S. Department of Transportation (DOT), the requirements below shall be utilized for all affected VUSE VIBE product returns shipped back to WHOLESALER

- **Returns will require the following:** Labels provided in kits shipped to stores on 5-28-18
  - Two (2) specific labels (one of each) to be applied to the outside of the container/bag used for product returns.
  - Full review of the DOT permit
    - Reading the DOT permit will satisfy the requirement for Hazmat Training.
  - A copy of the DOT permit to be inserted in the packing slip and affixed on the outside of the container/bag used for product returns. DOT permits must not be placed inside the container/bag

Product Return Instructions:
1. Please call Customer Care at 800-231-1938 ext 5480 for return authorization.
2. Give the recalled product and inventory sheet to the Grocery Supply driver.

Credit will be issued after verification that appropriate recalled product was returned to GSC.

The product must be returned to Grocery Supply Company no later than Friday, June 29, 2018.

**VERY IMPORTANT**
The only product authorized for return is the VUSE Vibe Original Kits that are unopened and factory sealed in the original manufacturing packaging Images above